

TOP 10 QUOTES ON QUALITY
**W. EDWARDS
DEMING**



W. EDWARDS DEMING

A household name among quality professionals, Deming pioneered statistical quality control (SQC) and is often thought of as the father of quality management. His ideas were first adopted in Japan and later more widely adopted in the west as a part of the "Total Quality Management" (TQM) methodology.

WORDS OF WISDOM

*"If you can't describe
what you're doing as a
process, then you don't
know what you're doing."*

W. EDWARDS DEMING

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WORDS OF WISDOM

*"Without data you're
just another person
with an opinion."*

W. EDWARDS DEMING

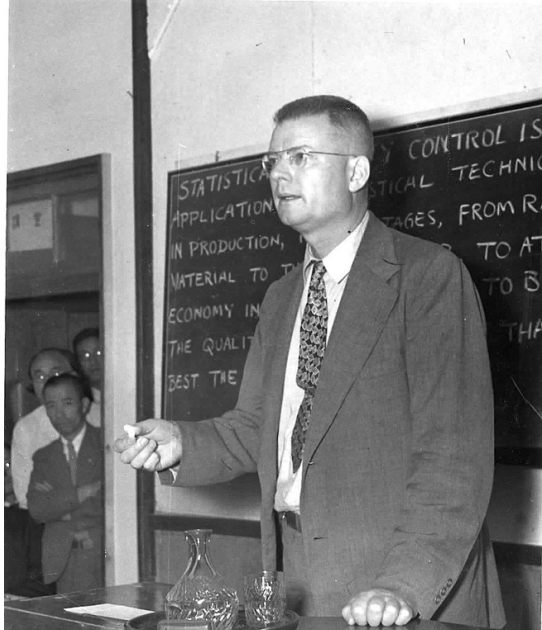
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WORDS OF WISDOM

*“A leader is a coach,
not a judge.”*

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WORDS OF WISDOM

"The greatest waste is the failure to use the abilities of people...to learn about their frustrations and about the contributions that they are eager to make."

W. EDWARDS DEMING

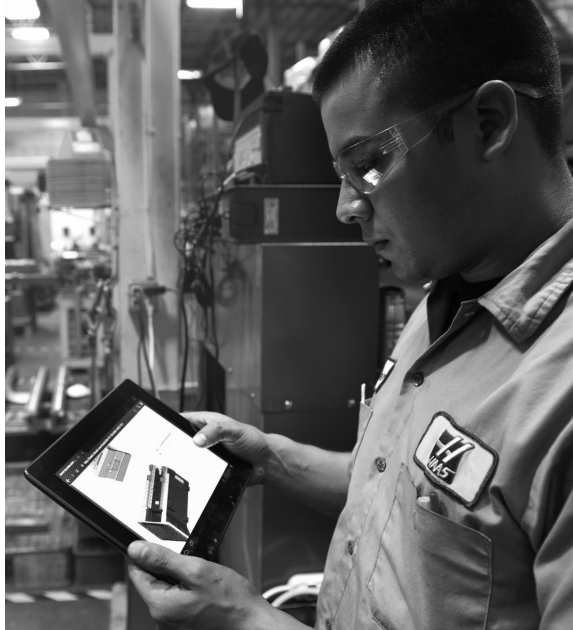
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WORDS OF WISDOM

*"It is not **necessary** to
change. Survival is
not mandatory."*

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WORDS OF WISDOM

*"It is not enough to do
your best; you must
know what to do and
then do your best."*

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WORDS OF WISDOM

*"You can't manage
what you don't
measure."*

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WORDS OF WISDOM

*"Quality is pride in
workmanship."*

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WORDS OF WISDOM

*"In God we trust.
All others must
bring data."*

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WORDS OF WISDOM

*"A bad system will
beat a good person
every time."*

W. EDWARDS DEMING

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A close-up photograph of a fountain pen and its nib resting on a piece of paper with handwritten notes. The pen is dark with gold-colored accents. The paper has some cursive handwriting, including the words "most the" and "most supply". The background is a blurred desk surface.

EMBRACING WASTE
IN A LEAN CULTURE

TOP 10 HENRY
FORD QUOTES

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